

# EMERGENCY 911

A Roundtable Discussion



# PARTICIPATING PANELISTS

- **Kristen Campanella**

*(President of the E-911 Coordinators)*

- **Melissa Bryant**

*(Board Member of the Commercial Mobile Radio Service Board)*

- **Bob Buseck**

*(MS Emergency Management Agency; Chief Information Officer (CIO))*

- **Representative Randy Rushing**

*(Chairman of the MS House of Representatives Municipalities Committee)*

- **Steve A. Gray**

*(Gov't Affairs Director MS Association of Supervisors)*



# PARTICIPATING PANELISTS (CONT'D)

- **Sheriff Troy Peterson**

*(MS Sheriffs' Association)*

- **Senator Scott Delano**

*(Chairman of the MS Senate Technology Committee)*



# HISTORY / BACKGROUND

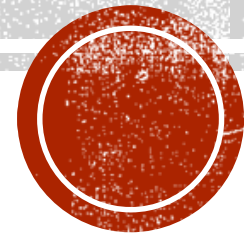


# HISTORY / BACKGROUND

- Historical Overview of Emergency 911
- Inception and Duties of the Commercial Mobile Radio Service Board (CMRS)
- Future Technology and Needs



# CHALLENGES & PROBLEMS

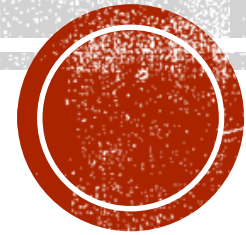


# CHALLENGES & PROBLEMS

- Funding
- Staffing
- Technology/Equipment
  
- Benefits of Next Generation 911 (NG911) at the Local Level
  - Enhanced Location Services
  - Text, Pictures, & Videos
  - True System Interoperability
  
- 3 Minute Video Explanation: <http://www.911.gov/NG911movie.html>



# RECENT LEGISLATION





# RECENT LEGISLATION

## **Senate Bill 2421: Mississippi Emergency Communications Act;**

- Section 1. (Creates the official title of the act)
  
- Section 2. (Definitions)



# SECTION 3. (ADMINISTRATIVE AUTHORITY, IMPLEMENTATION, FEE DISTRIBUTION, & GOVERNANCE ASPECT OF THE BILL)

- **Administrative Authority:** MS Emergency Communications Authority as an instrumentality of the state. Shall work in collaboration with state and local government to implement a “Statewide Public Safety Communications Network.”
  - PRIMARY PURPOSE = To administer, receive, audit, and remit emergency communications services charges for the benefit of local governments.
- **Authority Management:** Management of “The Authority” SHALL BE vested in a Board of Governance.
  - 13 MEMBER BOARD: State agency, Tele-Com Industry, Local Government Authority Entities, Medical Service Provider, E-911 Coordinator, Public Safety, Local Law Enforcement



# SECTION 3. (ADMINISTRATIVE AUTHORITY, IMPLEMENTATION, FEE DISTRIBUTION, & GOVERNANCE ASPECT OF THE BILL) (CONT'D)

- **Surcharge Fee Distribution:**

- **The Authority:** 5% to reimburse the authority for administrative services, retaining and paying an independent third-party auditor, and disbursement for “cost recovery.”
- **NG911 Fund:** 30% shall be deposited into the NG911 Fund and shall be used to plan and prepare for the transition from Legacy 911 to NG911 by implement/deploying and maintaining an Internet Protocol (IP) based system comprised of managed emergency services IP networks., applications, databases, etc.
- **County Government:** 70% of the total funds collected by the Dept. of Revenue on behalf of the authority shall be distributed by the authority monthly based on the number of CMRS connections in each Emergency Communication District (ECD) for use in providing PSAP services, including capital improvements, and in their normal operations.



# SECTION 4. NON-DISCLOSURE CLAUSE

- **Information Submitted to The Authority:**
  - All information submitted to the authority or to the independent, third-party auditor as required by this act SHALL be retained by the authority and such auditor in confidence and SHALL be subject to review ONLY by the authority.
  - No information so submitted SHALL be subject subpoena or otherwise released to any person other than to the submitting service provider, the authority, and the aforesaid independent, third-party auditor without the express permission of the administrator and the submitting service provider.



# SECTION 5. LEGAL SERVICES

- **Legal Services:** The Attorney General SHALL provide legal services for the authority.



# SECTION 6. INCREASING THE SURCHARGE

- **The Following Were Proposed Surcharge Increases:**
  - *(NOTE: Counties could make these increases at their discretion)*
  - The state authorized the counties to levy an emergency communications service charge in an amount not to exceed Four Dollars (\$4.00) per Voice Over Internet Protocol subscriber account per month
    - \$4.00 per commercial telephone subscribe line per month for exchange telephone service
    - \$4.00 per CMRS connection per month
    - \$4.00 for pre-paid wireless telecommunications service purchased in retail transaction
    - NOTE: The current surcharge for residential landline for this legislation was initially OMITTED.
  - This section also expanded 25-line commercial cap from 25 to 200 for the surcharged regarding VOIP.



# SECTION 7. DEPT. OF REVENUE DISTRIBUTION

- **The Primary Role of The Department of Revenue:**
  - The Department of Revenue SHALL pay all remitted emergency communication service charges over to the authority within thirty (30) days of receipt, for use by the authority in accordance with the purposes permitted by this act after deducting an amount, not to exceed one percent (1%) of collected charges that SHALL be retained by the department to reimburse its direct costs of administering the collection and remittance of emergency communication service charges.
- Subsection 2: In order to provide additional funding for the district, the board of commissioners may receive federal, state, county or municipal funds, as well as funds from private sources.



# SECTION 8. CLARIFIES SERVICE USAGE

- Wireless emergency telephone service SHALL not be used for personal use and SHALL be used solely for the use of communications by the public. Any person who knowingly uses or attempts to use wireless emergency telephone service for a purpose other than obtaining public safety assistance, or who knowingly uses or attempts to use wireless emergency telephone service in an effort to avoid any emergency communications charges, is guilty of a misdemeanor and SHALL be subject to a fine of not more than \$500.00 dollars or imprisonment of not more than 30 days in the county jail or both.
- If the value of the emergency communications share or service obtained in a manner prohibited by this section exceeds \$100.00 dollars, the offense may be prosecuted as a felony and punishable by a fine of not more than \$5,000.00 dollars and imprisonment of not more than 3 years or both.





# SECTION 9. NG911 PLAN DATE

- All emergency communication districts must adopt an NG911 Plan not later than December 31, 2027, and any district failing to adopt its plan by such date may not receive any monies from the NG911 Fund or NG911 Implementation Fund.



**MOVING FORWARD**



**WHAT CAN WE AGREE ON?**

